

REPORT FOR: HEALTH AND WELLBEING BOARD

Date of Meeting: 2 July 2015

Subject: Update on System Resilience

Responsible Officer: Javina Sehgal, Chief Operating Officer,
Harrow CCG

Public: Yes

Wards affected: All

Enclosures: None

Section 1 – Summary and Recommendations

That the Health and Wellbeing Board note the 2015/16 priorities and challenges for the System Resilience framework operating in Brent and Harrow boroughs.

Section 2 – Report

Key priorities for the System Resilience Group for 15/16:

- Achievement of 95% (all types) Accident and Emergency performance standard for under 4 hour waiting times in Q4 15/16;
- Achievement of NHS consultant-led Referral-to-Treatment (RTT) waiting time performance targets, with clearance of RTT case backlog;
- Achievement of London Ambulance Service Category response times;
- Ensuring effective discharge management processes and sufficient general and specialist neuro-rehab beds in the system are in place to manage demand over the winter period;
- Completion of 17 schemes comprising the LNWHT Remedial Action Plan by key 15/16 milestones;
- Reduction in Delayed Transfers of Care and in the numbers of patients who are medically fit for discharge to nursing or residential homes (currently c. 10% of acute capacity across Central Middlesex, Northwick Park and Ealing Hospitals);
- Completing planning and commencing implementation of Harrow Better Care Fund plans;

Actions taken to support the achievement of 15/16 priorities:

- Monitoring of strategic interventions undertaken at London North West Healthcare Trust including the Northwick Park Hospital A&E Remedial Action Plan and the McKinsey review of NPH A&E performance;
- Ensuring the alignment and effective oversight of cross-commissioner/provider initiatives including the Better Care Fund, Whole Systems Integrated Care and Seven Day Services programmes;

- Management of key performance indicators for above priority areas in via the Brent and Harrow System Resilience Group, with escalation to other forums including the Harrow Clinical Quality Group and Performance and Contract Executive overseeing the London North West Healthcare Trust contract;
- Exception reporting via Brent, Harrow, Hillingdon Federation of CCGs to national governance and assurance groups (e.g. National Tripartite, NHS England Assurance).

Trajectories – the below graphs indicate key SRG monitoring

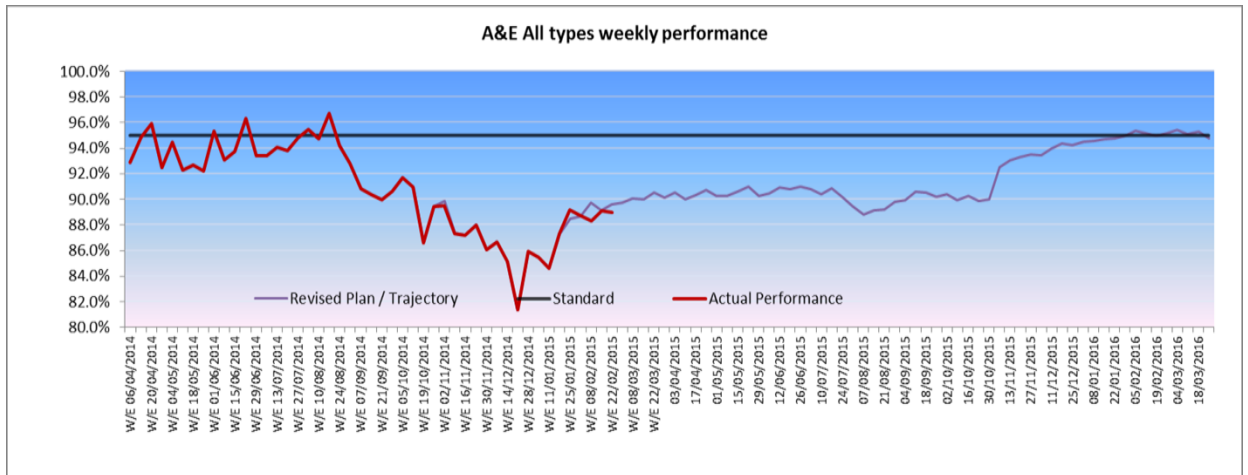


Fig.1 Northwick Park Hospital A&E All Types Weekly Performance Trajectory 15/16

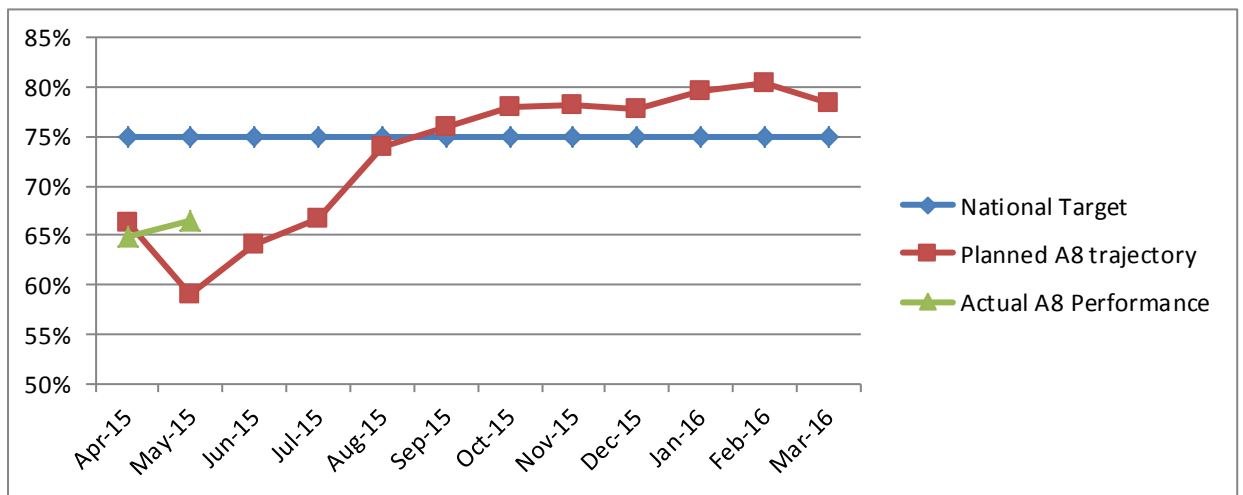


Fig.2 LAS Performance against trajectory

This indicator measures the speed of all ambulance responses to the scene of potentially life threatening incidents and measures that those patients who are most in need of an emergency ambulance get one quickly.

- Cat A8 (serious and immediately life threatening calls)
- Cat A19 (serious but not immediately life threatening calls)

Access	Threshold	Prev. month	Month 12	Year to Date
18 weeks RTT - admitted pathway	90%	86.5%	89.5%	86.2%
18 weeks RTT - non-admitted pathway	95%	95.7%	94.2%	95.5%
18 weeks RTT – incomplete pathway	92%	93.7%	94.2%	93.1%
52 week RTT waiters – incomplete pathway	0	0	0	
6 weeks diagnostics	1%	0.9%	0.7%	1.2%

Fig.3 Harrow CCG RTT Performance Month 12 14/15

Financial Implications/Comments

There are no negative financial implications for commissioning organisations (Harrow CCG and London Borough of Harrow). In contrast with previous years, there will be no in-year allocations of Resilience Monies.

Legal Implications/Comments

None specified

Risk Management Implications

The risks related to delivery of these targets are managed through the Brent and Harrow System Resilience Board, which reports into both the CCG's and Council's governance structures.

Equalities implications

Harrow is committed to improving care for all residents and service users across all commissioned services. The System Resilience Board supports the monitoring of non-elective performance and supports improvements to care delivery across our commissioned service provision.

Corporate Priorities

The System Resilience Board supports all of Harrow's corporate priorities.

Ward Councillors notified:

NO

Section 4 - Contact Details and Background Papers

Contact:

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Background Papers: None.